



*Empowered women
build healthier
families, stronger
communities, and
brighter futures.*

APRIL 2026



**April:
Empowering
Lives Through
Health,
Literacy &
Inclusion**

THE EMPOWERMENT CHRONICLE

MATRIX SOCIETY FOR SOCIAL SERVICES

From Financial Hardship to Financial Independence

-Lakshmi's ABHA Journey



Lakshmi, a 12th-pass married woman and mother of two children, comes from a labour-class family where meeting daily expenses was often a challenge. Her husband worked as a daily wage labourer, and the family's limited income made it difficult to manage household needs, children's education, and unexpected expenses. There were times when the family had to borrow money from relatives and neighbours to make ends meet. Determined to support her family and create a better future for her children, Lakshmi was looking for an opportunity that would allow her to earn while managing her household responsibilities.

Her life took a positive turn when she joined the ABHA Initiative implemented with the support of Matrix Society for Social Services and Tata Power-DDL.

Through the programme, she received training and began working as an ABHA worker, assisting with electricity bill distribution, household surveys, consumer support, and community outreach activities. The opportunity not only provided her with a stable source of income but also helped her develop confidence, communication skills, and financial independence. Today, she actively contributes to household expenses, supports her children's education, and no longer has to depend on borrowed money to manage family needs.

Beyond financial stability, Lakshmi has earned respect and recognition within her community. She has become a role model for other women, proving that with the right opportunity and determination, women can transform their lives and strengthen their families. Her journey reflects the positive impact of the ABHA Initiative and highlights how Matrix Society for Social Services is helping women become self-reliant, empowered, and active contributors to community development.

*"Today, I am not only supporting my family financially but also setting an example for my children that hard work and determination can change lives." — **Lakshmi, ABHA Worker***

When Women Learn, Communities Rise

A Classroom That Changed Lives



For countless women in Delhi's slums and resettlement colonies, education had always been a dream left behind. Family responsibilities, financial struggles, and limited opportunities kept them away from classrooms, leaving many without the confidence to read, write, or navigate the changing world around them.

Recognizing this need, Matrix Society for Social Services, with the support of Tata, launched the Women Literacy Centre (WLC) Programme in October 2025. Today, 124 Women Literacy Centres across Mangolpuri, Rohini, Sultanpuri, Inderlok/Zakhira, Keshavpuram, and Moti Nagar are opening new doors for women through literacy, digital learning, financial awareness, and life skills.

Inside these classrooms, women are doing much more than learning the alphabet. They are reading newspapers, using smartphones, understanding government schemes, managing finances, and gaining awareness about health, women's rights, and digital safety. Every lesson is helping them become more confident and independent.

The transformation extends beyond the classroom. Women are joining Self-Help Groups, participating in community campaigns, supporting their children's education, and exploring livelihood opportunities. Many who once hesitated to speak in public are now emerging as confident voices and role models within their communities.

The Women Literacy Centre Programme is proving that literacy is far more than the ability to read and write—it is the foundation of confidence, opportunity, and lasting change. By empowering women with knowledge and skills, Matrix Society for Social Services is helping build stronger families, resilient communities, and a brighter future for all.

शिक्षा
सशक्तिकरण
समावेश
सशक्त
भविष्य

*"The story of change never ends
—it lives on in every woman who
discovers her strength, every
family that finds hope, and
every community that rises
together."*

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